

Kevin & Yvette Winn
321 Sycamore Dr.
Buellton, CA 93427

March 9, 2004

Dear Richard,

I wanted to express my appreciation for your company and your professional manner!

We are 100% satisfied with our Hague Water system! Our new home is now complete with the new system. The soap products were an additional bonus and have lasted for an extremely long amount of time, since our soap requirements are much smaller now using the new system.

Having a serious skin condition, Psoriasis, the water system has made a huge improvement on my outbreaks and dry skin. Not to mention our bathroom is much easier to clean without deposits on our glass doors and chrome hardware.

We also enjoy washing our show cars with safe and soft water!

My deepest appreciation is to your customer service, which I personally have a pet peeve about poor service... Your company employees all rated 100% top notch in my book! It is a rare quality to come across so many employees proud of their product and genuinely happy to work at their job. They believe in their product and their company, which is important to us, the consumers.

I will be recommending your product and service to all my friends.

Thank you again for a great experience and product! It was a pleasure doing business with you!

Best Regards,
Yvette Winn